

ERP Project Recovery

Expert, independent services to rescue ERP implementation projects

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We reached a point of impasse with our ERP partner and implementor and realised that we needed assistance to complete our ERP implementation. We engaged Lumenia to provide project recovery services. The Lumenia Project Manager took a very balanced approach, she pointed out areas we needed to compromise upon and challenged the delivery of our ERP partner in other areas. She used her extensive ERP experience and professional approach to lead the team to a successful project delivery. I would have no hesitation recommending Lumenia”

Chief Executive - Large Trading & Importing Organisation



> ERP Project Recovery

Implementation of a new ERP solution is a highly complex project. It is resource intensive and expensive and is something that most organisations will undertake only once every 10-15 years. Given this lack of experience, it is not surprising that many of these projects end up taking a lot longer than planned and costing much more than expected. In some cases, organisations end up in a situation where the ERP project is uncompleted, most or all of the budget has been consumed and the relationship with the ERP vendor has broken down.

Lumenia provide expert, independent services to rescue ERP implementation projects that are in difficulty, whether this is a total project breakdown or merely one that is out of control.

WHY LUMENIA?

- ▶ We have worked on hundreds of ERP projects and use this experience to quickly identify the root cause of the issues causing the problems
- ▶ All Lumenia ERP recovery assignments are led by a consultant with a minimum of 20 years ERP experience
- ▶ Lumenia does not sell software and has no vested interest in promoting any ERP solution or vendor so our assessment of each project is unbiased and objective.

LUMENIA RECOVERY PROCESS

- ▶ We start the process by carrying out a short project diagnostic. This involves interviews with key internal and external stakeholders, including the ERP vendor, as well as a review of relevant project documentation
- ▶ Following this, we will prepare and deliver a presentation for senior management outlining the issues and our recommendations to get the project back on track
- ▶ Our involvement following this can range from high-level project oversight to taking over responsibility for successful completion of the project.

> About Lumenia

Lumenia provides independent ERP advisory and project management services to clients in the UK, Ireland and Northern Europe. To learn more and access free, high quality and unbiased ERP content see www.lumeniaconsulting.com

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